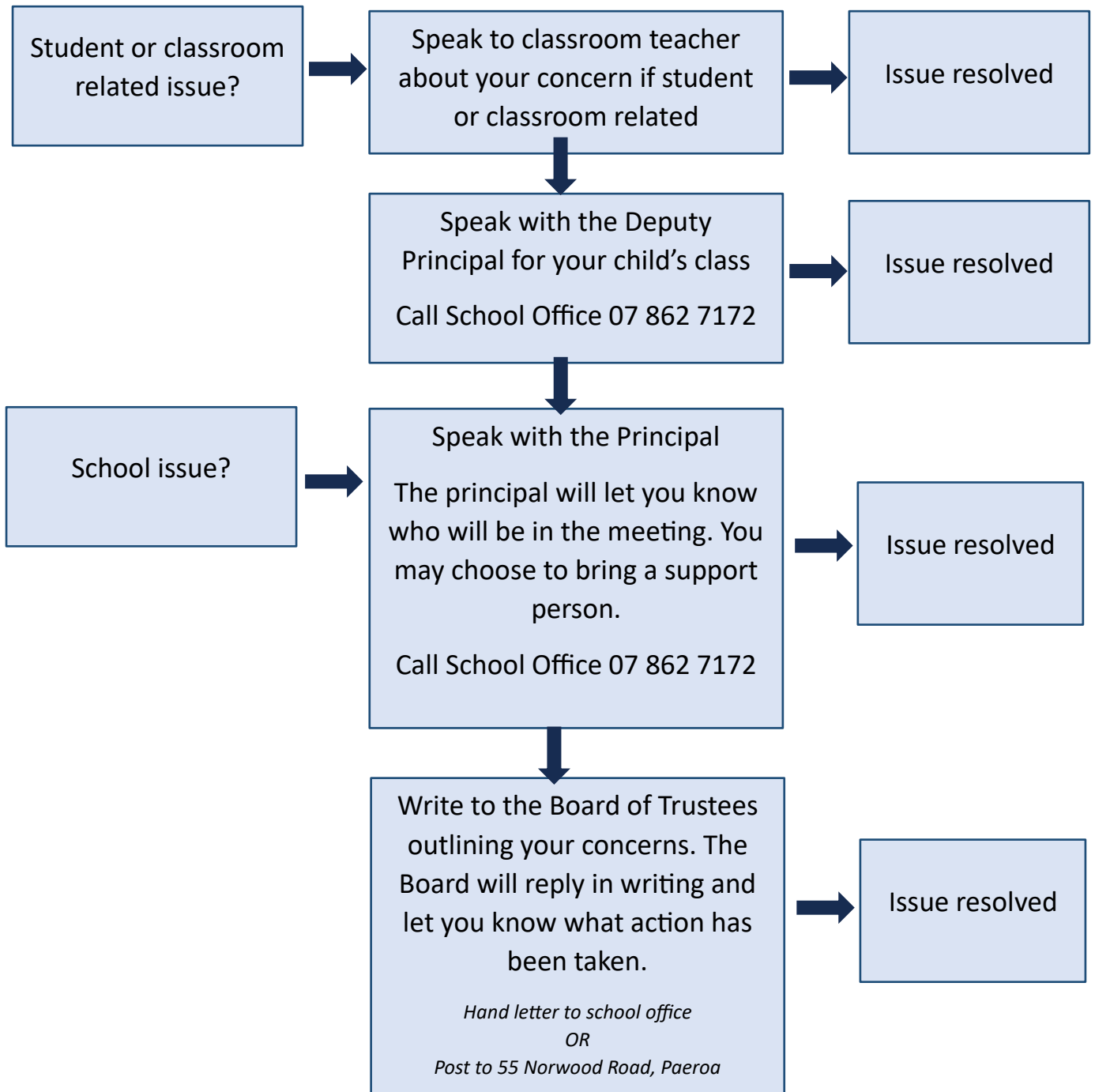


# How to make a complaint



This is a summary flow chart of our complaints procedure. A full copy of the procedure is available at the school office and on our website.